

My Bed & Breakfast is a very small business, with only 4 rooms.
If only a couple of guests, in one room, don't arrive my income drops by 25% per night.

During the first 2 years of running my Bed & Breakfast my policy was "I don't need a deposit, I trust you to turn up", and then suffered losses due to late cancellations. I have reluctantly therefore had to instigate a *Cancellation Policy*, which I hope you agree is fair.

Cancellation Policy

A booking is confirmed on receipt of a 20% deposit* of the cost of your stay (by cheque drawn on a UK bank or bank transfer)

Once your booking is confirmed the following applies:-

If you cancel your booking before 28 days from your check-in date then nothing more is due.

If you cancel your booking between 27 to 15 days' from your check-in date, then 50% of your total bill is due* unless I can re-let the room(s).

If you cancel your booking between 14 - 0 days' from your check-in date, then 100% of your total bill is due* unless I can re-let the rooms(s)

*I recommend that you have Travel Insurance in place to cover these costs if unexpected circumstances prevent you coming to Maison de Bas Villa.

Bank Transfer Details

Bank Address	:-	Lloyds TSB Bank Smith Street St Peter Port Guernsey
IBAN	:-	GB62 LOYD 3093 7321 0363 68
BIC	:-	LOYDGG1001
SWIFT	:-	LOYDGB2L

If you use the BIC number my Bank tells me that you must also quote the SWIFT code

RECEIVING
ACCOUNT NAME:- MAISON DE BAS VILLA

REFERENCE :- (Please quote your surname and check-in date)

Please have your Bank send the payment to my Bank without any charges to my account – thank you.